



Iroquois Lodge Quality Improvement Committee – WORK PLAN 2023-24



Teresa Dupuis (ADOC), Tricia Martin (DOC), Andy Joseph (Director), Andrew Trevor, MD (Medical Director), Linda Loft (Environmental Supervisor), Sara Martin (Food Service Supervisor), Mary Girodat (Social Worker)

GOAL #1: Reducing the number of unnecessary ER visits

OBJECTIVE	ACTIVITIES	Done	EXPECTED OUTCOME INDICATOR and MEASURES	Result	BUDGET	TIME FRAME	LINKAGES	Lead Role	Target Group
To be able to easily identify elders who are DNR, who do not want certain interventions like CPR or transfer to hospital	Charts will have a red heart on the spine to indicate the CPR is to be administered.		All charts will be updated.		Zero	30 days	Wellbeing	Kelly Tupper/ Ashley MtPleasant	Elders
	At each care conference, staff will review with elder and POA for medical, the wishes regarding CPR		Current information to be collected at each care conference		Zero	Ongoing	Multidiscipli nary team	Tricia Martin	Elders
	Charts will be updated at that time of the care conference and MD will be notified of any changes		MD to be notified and charts to be updated within 24 hours		Zero	Ongoing	Multidiscipli nary team	Kelly Tupper/ Ashley MtPleasant	Elders
	Code Status in PCC will be checked for accuracy and updated as needed		All charts will be up to date		Zero	30 days	Multidiscipli nary team	Karen Jacobs	Elders
Identify elders at high risk for falls and put into place strategies to minimize the risk	Upon admission, with quarterly review and as needed, a Morse scale to be completed and care plan updated as needed.		All charts will be up to date		Zero	Ongoing	Nursing	Karen Jacobs	Nursing
	Care staff will assess daily the condition and appropriateness of elder's footwear. If new footwear is needed, the family will be contacted to provide		All elders will have appropriate footwear on their feet.		Zero	Ongoing	Families	Nursing Staff/ PSW	Nursing/PSW

GOAL #2: Reduce the number of elders receiving antipsychotics without a diagnosis									
OBJECTIVE	ACTIVITIES	Done	EXPECTED OUTCOME INDICATOR and MEASURES	Result	BUDGET	TIME FRAME	LINKAGES	Lead Role	Target Group
No elder will receive antipsychotics without a diagnosis	Review the medication and diagnosis lists of all elders. Identify that all elders receiving antipsychotics have a diagnosis.		All Elders will have the appropriate diagnosis related to anti-psychotic use		Zero	Ongoing	Advantage Pharmacy/ ISMP	Karen Jacobs	Nursing/ MDs
	Education to the registered staff on antipsychotics and their use.		All registered staff will receive annual education on the use of antipsychotics		Zero	Ongoing	Advantage Pharmacy/ ISMP	Tricia Martin/ Teresa Dupuis	Registered Staff
To support Elders who are receiving antipsychotics with additional modalities of care	Ensure all Elders receiving antipsychotics are followed by BSO		BSO referrals will be made for all elders who are receiving antipsychotics		Zero	Ongoing	BSO	Charge Nurses	Charge nurse
	Nursing staff will receive Gentle Persuasive Approach training		All nursing staff will receive GPA training within one year of hire and refresher training as needed.		\$1,000/ annually	Ongoing	BSO	Tricia Martin/ Teresa Dupuis	Nursing/PSW
	Additional training in managing behaviors will be provided to all staff working at Iroquois Lodge through Surge Training		All staff will complete the training upon hiring and annually		Zero	Ongoing	Surge	Supervisors	All Staff
GOAL #3: Do Elders feel they have a voice and are listened to by staff									
OBJECTIVE	ACTIVITIES	Done	EXPECTED OUTCOME INDICATOR and MEASURES	Result	BUDGET	TIME FRAME	LINKAGES	Lead Role	Target Group
Elders and families will feel safe speaking to the team of care givers about their needs and concerns. Have their needs and concerns addressed in a timely manner.	Elder and Family concerns will be written on a concern form and will be addressed within 10 days of receiving. Elder and Family will be updated within 10 days of submitting the concern form.		All concerns will be addressed, and elders/families will be updated within 10 days of receipt.		Zero	Ongoing		Andy Joseph/ Tricia Martin	Elders
Annual Satisfaction Survey for elders and family	All Elders and Families will be offered to complete an annual satisfaction survey		20% of elders and families will have completed the annual satisfaction survey		Zero	Dec 31, 2023		Mary Girodat	Elders and Families

Goal #4: Health and Safety of all who enter Iroquois Lodge

OBJECTIVE	ACTIVITIES	Done	EXPECTED OUTCOME INDICATOR and MEASURES	Result	BUDGET	TIME FRAME	LINKAGES	Lead Role	Target Group
Resident chairs	To purchase 6 comfortable high-back chair for elders to sit and staff to use while charting. Using the appropriate purchaing process		The purchase of 6 chairs that have IPAC approved material for easy cleaning.		\$5,000	3 months	Cardinal Health/ CPS	Linda Loft	Staff and Elders
Sidewalks at the entrance of Iroquois Lodge be replace	Following the appropriate process, secure funding and have the area torn up and replaced		A reduction in the number of falls related to the uneven and cracked pavement		\$95,000	3 months	Public Works/ Six Nations Council	Andy Joseph/ Linda Loft	Elders, staff, family and visitors

Goal #5: Improved Admission Process

OBJECTIVE	ACTIVITIES	Done	EXPECTED OUTCOME INDICATOR and MEASURES	Result	BUDGET	TIME FRAME	LINKAGES	Lead Role	Target Group
Elders and families will feel respected and informed when navigating the admission process to Iroquois Lodge	All Elders and Families will be offered a copy of the Iroquois Lodge Resident and Family Handbook		100% of Elders and Families will have received a copy of the Iroquois Lodge Resident and Family Handbook		\$500.00 per year (printing costs)	Ongoing		Andy Joseph/ Theresa Quenville	New Residents and Families during admission process

Submitted by:

Submitted: December 2018

Review Date: