

ANNUAL REPORT 2024-2025

LATEST INFORMATION AND UPDATES FROM
THE SIX NATIONS DEPARTMENT OF WELL-BEING.





A MESSAGE FROM OUR DIRECTOR OF DEPARTMENT OF WELL-BEING

It is with great pride that the Department of Well-Being presents the Annual Report for 2024/2025. This report reflects not only our department's key deliverables and initiatives, but also the collective compassion, and dedication that define the vision and mission we have for our community.

Over the last year, we have continued to champion a holistic approach to wellbeing, one that places physical, mental, emotional, and social needs at the centre of how we deliver services. This approach is guided by our Haudenosaunee teachings and values which are the foundation by which services are developed and delivered. Through targeted programs and services, collaborative partnerships, and evidence-based strategies, we have made meaningful strides in fostering environments where individuals feel supported, connected and empowered to thrive and be well.

This year has also brought us new challenges, prompting us to focus and be innovative in ways that have strengthened our services and reaffirmed our commitment to ensuring that our community members receive compassionate, fair and equitable service both in and outside of our community. Whether through expanded mental health resources, workplace wellbeing initiatives or community engagement efforts, our focus has remained unwavering: to ensure that wellbeing is not just a priority, but a shared value.

I would like to extend my sincere appreciation to our dedicated teams, our partners, and everyone who has contributed to the mission and vision of the department. Your passion and commitment are the foundation of everything we have achieved.

As you read through the report, I invite you to reflect on our progress, celebrate the successes, and join us in shaping a future that guides us to health and wellbeing, that the next seven generations will continue to carry forward.

DEBRA JONATHON

DIRECTOR OF DEPARTMENT OF WELL-BEING

ABOUT US

Established in 1994, the Six Nations Department of Well-Being is a department of Six Nations of the Grand River Elected Council. As a department, we offer several health programs for children, youth, adults and our aging populations.

OUR MISSION

To create a safe environment to guide, support and care for our community members on their wellness journey.

OUR VISION

A wholistic system that inspires people to achieve wellness.

OUR VALUES

Our core values are reflected in our relationships with each other, with our clients and community. Together we value preserving the unique identity of the Six Nations Community through our commitment to:

- Sgat:t Dewadagewena'se (Cooperation/Working Together): We build, preserve, strengthen and maintain partnerships with our community to support wellbeing.
- Ga:nogohi'yo: (Good Mind): We work with one another in honesty, trust and integrity.
- Asadesahsdo (Strength): We create unified services that support our people to succeed in spite of their challenges.
- Dedwadadrihnohkwa:k (Respect): We honor our people by having an open mind and acceptance.
- Gedeosra' (Compassion): We care for our people with empathy, dignity and equality.

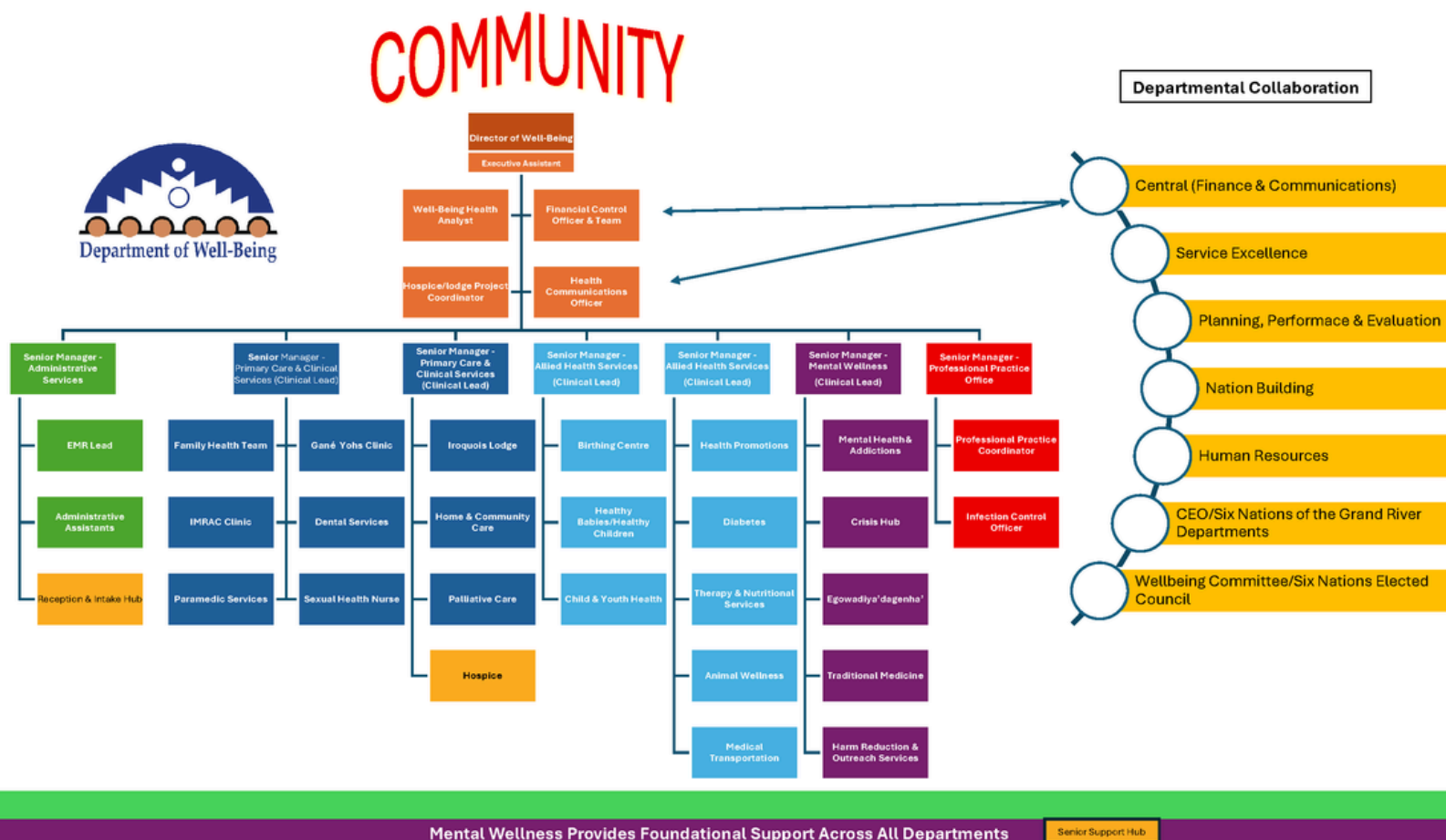
OUR LOGO



SN Well-Being Logo Meaning: "Various Health Department Services are housed symbolically under an umbrella. The traditional healing colour of purple indicates night with grandmother moon. Elder brother Sun, provides brightness over the community residents. The whole concept is supported by Six Nations Department of Well-Being" - Arnold Jacobs, SN Department of Well-Being Logo Creator



ORGANIZATIONAL CHART





OUR PROGRAMS

The Six Nations Department of Well-Being is dedicated to supporting the holistic health of our community members—mind, body, and spirit. Rooted in Haudenosaunee values and traditions, we offer a wide range of culturally relevant programs and services to enhance the emotional, mental, physical, and spiritual well-being of individuals and families. Our work is grounded in community connection, self-determination, healing, and resilience.

We strive to create a safe and welcoming environment for all, promoting self-care, positive relationships, and empowerment through every stage of life. Our department collaborates closely with traditional knowledge holders, health professionals, and community members to ensure that our programs reflect the unique needs and strengths of the Six Nations.

ANIMAL WELLNESS

Ensures the overall health and wellness of the animal population within the community by providing a variety of essential services for pets and wildlife.

Key Services:

- Spay/Neuter Clinics
- Animal wellness checks, vaccines, microchips
- Pet food support and emergency food distribution
- Stray animal pickup, pet surrender services
- Investigating animal abuse cases
- Wellness and health consultations

Successes:

- Partnerships with external animal organizations for affordable wellness and spay/neuter clinics
- Emergency pet food program supporting community members in need
- Acquired a new vehicle for improved service efficiency and faster response times
- Increased service accessibility through mobile pet wellness clinics

Barriers:

- Unpredictable funding affecting long-term planning
- Limited staff and space, including a small kennel that cannot meet community needs
- Hours of operation do not fully meet weekend demands

CHILD AND YOUTH HEALTH

The Child and Youth Health Team provides comprehensive support to children, youth, and their families, prioritizing well-being through cultural values and knowledge systems. This program offers a variety of services designed to address the diverse needs of children and youth, including health, developmental, social, and cultural support.

Key Services:

1. Autism Spectrum Disorder (ASD) Supports:
 - Provides support for accessing diagnosis, navigating the Ontario Autism Program (OAP), and connecting with relevant services.
 - Includes the Entry to School Program and Social ABCs through OAP.
 - Team: Registered Early Childhood Educators, Registered Behaviour Analyst, Child and Youth Health Case Managers, Allied Health Service Providers.
2. Case Management:
 - Helps families navigate services for children with health, social, and developmental goals.
 - Team: Case Managers.
3. Child and Youth Nurse Case Manager:
 - Assists families with mental health services for children and youth.
 - Team: Nurse Case Managers & Psychiatrist.
4. Child and Youth Nurse Educators:
 - Provides in-school health curriculum education and collaborates with other health partners.
 - Team: Registered Nurse Educators.
5. Cultural Outreach Team:
 - Supports families in connecting with cultural/traditional knowledge and land-based programming to improve outcomes.
 - Team: Kno:ha:'ah, Haknoseh, Youth Outreach Workers.
6. Dietitian and Nutritional Services:
 - Offers individualized nutritional counseling and community programming to support families' nutritional needs.
 - Team: Registered Dietitians & Nutrition Activators.
7. Early Childhood Development (ECD) Program:
 - Provides individual and group programming for children in JK to Grade 2 at Six Nations Elementary Schools.
 - Team: Registered Early Childhood Educators.
8. Occupational Therapy:
 - Supports children and youth in developing daily life skills across various settings.
 - Team: Occupational Therapists, Occupational Therapy Assistants.
9. Social Work Counselling:
 - Offers therapeutic interventions to promote wellness and self-management for children and youth.
 - Team: Registered Social Workers.
10. Speech Language Pathology:
 - Provides assessment and support for speech and language delays or disorders.
 - Team: Speech Language Pathologists, Communicative Disorders Assistants.
11. Jordan's Principle:
 - Supports Six Nations clients with submitting funding applications for unmet health/social/education needs to Indigenous Services Canada (ISC).
 - Team: Case Managers.
12. Transitional Support:
 - Helps children and families secure long-term housing solutions.
 - Team: Transitional Support Case Managers.

Successes:

- Significant growth in services and program reach.
- Positive community feedback for programs and events.
- Successful approval for back-to-school supports, benefiting over 800 children and youth.
- 50% of Transitional Support Case Managers' caseloads found long-term housing solutions.

Barriers:

- Six Nations now requires ISC – Jordan's Principle approval before making payments.
- Community approval is needed for service access resolution funding and funding applications.
- No approved funds for emergency supports.
- Changes in required documents for service requests.
- Ongoing delays in adjudicating funding requests and payments for approved services by ISC – Jordan's Principle.
- A rise in the number of escalated requests to the National Review Committee, which reviews funding applications on a case-by-case basis.

CRISIS HUB

A safe space for community members to access crisis support through walk-ins or calls. The Crisis Hub houses specialized mental wellness teams that work together to provide meaningful support for those experiencing a crisis, whether related to mental health, addiction, homelessness, relationships, or work-related issues.

Key Services:

- Crisis support and resources for individuals in crisis
- De-escalation, stabilization, and safety planning
- Connection to local or external services based on client input
- Partnership with the Mobile Crisis Rapid Response Team (MCRRT) and Six Nations Police for crisis support during police interactions

Successes:

- Strong collaboration with community services and agencies including Indigenous Victim Services, Child and Youth Health, Ontario Works, and more, ensuring wraparound care for individuals in crisis

Barriers:

- Space limitations as the Crisis Hub has been temporarily relocated to the Six Nations Mental Health & Addictions building due to structural issues with the Crisis Hub building

DENTAL SERVICES

Provides ongoing dental care for community members of Six Nations of the Grand River and Mississauga's of the First Nation, including school programs, emergency care, and referrals for specialized treatment.

Key Services:

- Routine dental care
- School dental program (Oct–May)
- Emergency treatment (as available)
- Referrals for advanced dental procedures

Successes:

- Resumed patient care after temporary closure.
- Acquired mobile dental trailer.
- New community dentist: Dr. Alex Seichter
- Maintained service access through partnerships with off-reserve clinics.

Barriers:

- Gané Yohs facility closure
- No dental driver for school program
- Operational issues with mobile unit
- Reduced clinical space and limited access to Iroquois Lodge patients.





DIABETES WELLNESS PROGRAM

Provides treatment, education, and wellness programming for individuals living with diabetes, while promoting prevention and awareness across the community.

Key Services:

- Education & support groups, presentations
- Diabetic foot care and assessments
- Treatment including insulin/oral medications
- Lifestyle management and diabetes risk screening
- Physical activities and cooking classes

Successes:

- Hosted a well-attended Diabetes Awareness Wellness Day
- "Couch to 5K" program

Barriers:

- Staff vacancies
- Foot care waitlist
- Limited access to physicians

EGOWADIYA'DAGENHA'

A voluntary, non-residential day treatment facility offering land-based programming grounded in Haudenosaunee values, culture, and tradition. The program supports individuals living with mental health and substance use, providing seasonal activities and cultural healing practices.

Key Services:

- Land-based activities including ice fishing, gardening, basket making, traditional games, and more.
- Therapeutic approach based on Haudenosaunee culture and ceremony cycles.

Successes:

- Increased participation with 15 registered members, the highest to date
- Alumni Dinner celebrated 5 participants completing a year of programming.
- Strong community impact with events like the Overdose Awareness and Alumni Dinner
- Successful referrals to additional services for continued support

Barriers:

- Limited space for certain winter activities (e.g., regalia making, moccasin making)
- Low community awareness and outreach challenges
- Need for improved program visibility, with plans for a promotional video

FAMILY HEALTH TEAM

The Family Health Team is a multidisciplinary primary care team blending Haudenosaunee and Western medical practices. Our mission is to build and maintain a healthy community through patient-centered, holistic, and integrated care.

Key Services:

- Family Doctor
- Shared Nurse Practitioners
- Nurse Case Manager
- Registered Practical Nurse
- Medical Administrative Clerk
- Shared Cultural Advisor (Traditional Medicine)
- Dietitian
- Access to Specialist Services (IMRAC, Endocrinology, Geriatrics, Nephrology).

Successes:

- Extended Appointment Times: Minimum 30-minute appointments (average 45.2 visits/day across 4 pods) to support stronger patient relationships.
- Team-Based Care Model: Full pod collaboration; RN Care Managers lead chronic disease management and patient education to reduce physician bottlenecks.
- Proactive Disease Management: Shift from reactive care to ongoing chronic disease prevention and education.
- New RN Care Manager Role: Focused on patient assessment, follow-ups, education, and navigation support.
- Expanded Patient Access: 51% increase in daily appointments, greatly improving primary care availability.
- Enhanced Community Outreach: Pop-up clinics and health education at community events to engage non-empaneled members.
- Improved Patient Satisfaction

Barriers:

- Insufficient Primary Care Pods: Limited capacity to meet high patient volumes and support relationship-based care.
- Physician Shortages: Loss of 4 full-time physicians post-COVID; current physicians working below full-time hours due to funding issues.
- Postal Code-Based Funding Ineligibility: Excluded from Ministry funding despite being Canada's largest populated First Nation.
- Staff Burnout and Capacity Challenges: Demand exceeds available resources, affecting workload and service quality.
- Waitlist Backlogs and Triage Complexity: Additional staffing needed to manage culturally and clinically appropriate intake.
- Limited Outreach Infrastructure: Mobile services exist but require better staffing and coordination.
- Lack of Stable, Long-Term Funding: Key roles like Cultural Advisors and Indigenous Midwives face sustainability threats.





HARM REDUCTION OUTREACH

The Harm Reduction Outreach Team offers low-barrier, mobile services rooted in harm reduction, cultural safety, and compassion. The program reaches individuals who face challenges accessing traditional services, providing harm reduction supplies, hygiene kits, food, and emotional support. The team also provides workshops and education to reduce stigma and raise awareness about substance use, mental wellness, and harm reduction.

Key Services:

- Mobile Outreach (supplies, hygiene kits, referrals)
- Concurrent Disorders Case Management (mental health and substance use support)
- Workshops & Community Education on mental wellness, harm reduction, stigma reduction, naloxone administration, and more
- Evidence-Based Trainings (ASIST, SafeTALK, Non-Violent Crisis Intervention)

Successes:

- Successful engagement through signature events such as Black Balloon Day, International Overdose Awareness Day, and National Addictions Awareness Week
- Strong community interest in staff trainings and presentations on substance use and mental wellness
- Positive engagement with local schools for early intervention on vaping, substance use, and mental wellness

Barriers:

- Staff vacancies
- Foot care waitlist
- Limited access to physicians

HEALTH PROMOTIONS

The Health Promotion Team supports community well-being by delivering holistic programming that connects Six Nations community members to Haudenosaunee values and culture. Services include health education, wellness initiatives, and community outreach.

Key Services:

- West Nile Virus and Water Surveillance
- Safe Food Handling Certification
- Traditional Wellness Land-Based Programming
- Wellness Activity Programming for All Ages
- Community Education & Outreach (e.g., Chronic Disease, Cancer Prevention)
- Right to Play & Sustainable Youth Wellness
- Soup for Seniors and Edwadeko:ni program support

Successes:

- Stronger relationships across programming within the Department of Wellbeing (e.g., Community Health Promoter and Public Health)
- Increased community engagement through diverse, accessible programming (in-person and virtual)
- Collaborative partnerships with external organizations like Ohneganos for events such as the Water Festival

Barriers:

- Inclement weather affecting event schedules
- Insufficient transportation options for community members to attend events
- Limited space for staff meetings
- Vaccine hesitancy making community education challenging

HOME AND COMMUNITY CARE

Provides comprehensive assessments of community members' health and functional needs, referring individuals to appropriate service providers both on and off the reserve. The program ensures client safety during hospital discharge and facilitates ongoing support through various home and community services.

Key Services:

- Nursing services
- Community support (housekeeping, repairs, laundry)
- Personal support (care and meal prep)
- Short-term loan of medical equipment
- Transportation for appointments (wheelchair accessible van)

Successes:

- Continuous client service, providing support year-round
- Restructured management with two new Program Managers
- Addressing staffing challenges through strategic hiring and restructuring

Barriers:

- Staff turnover and shortage, particularly among Personal Support Workers
- Challenges with staff upgrading education and post-COVID staffing issues

IROQUOIS LODGE

Iroquois Lodge is a 50-bed Long-Term Care Home providing 24-hour care to community members. With over 40 years of service, the Lodge is in the planning stages for a new building to better meet the needs of residents. The team provides a wide range of services including meals, personal care, medical support, activities, and emotional assistance.

Key Services:

- Personal care and nursing services (medication, wound care, assessments)
- Activities and engagement programming for residents
- Social Worker support for emotional needs
- Foot care and diabetes management services
- Nurse Practitioner for timely assessments
- Medical transportation & appointment scheduling
- Laundry, housekeeping, and hairdresser services
- Trust fund management for residents

Successes:

- Living Classroom: Collaboration with Polytech to create a “living classroom” allowing students to gain practical experience with residents.
- Inclusion, Equity, and Diversity: Efforts to enhance diversity awareness, leading to improved staff and resident satisfaction.
- Resident Engagement: Increased resident participation in committees, improving communication and satisfaction.
- Staffing Improvements: 30% reduction in reliance on agency staff, with staffing levels increased across key departments.
- Miscellaneous Successes: Successful accreditation process, medication program assessment, and strengthened leadership team.

Barriers:

- Ministry Inspections: Seven inspections in the past year, creating stress and additional workload for staff to meet compliance.
- Incidents: Multiple incidents, including mold discovery, gas leaks, and fires (no injuries), required extensive repairs, including a 10-day kitchen shutdown.
- Human Resources: Delays in hiring processes and staff shortages in key departments, leading to burnout and additional strain on supervisors.
- Staffing: Ongoing challenges with recruiting and retaining staff, particularly in kitchen, nursing, and environmental departments, compounded by long hiring processes and staffing vacancies (e.g., office manager position).





MEDICAL TRANSPORTATION

The Medical Transportation program provides dependable, high-quality transport for medical appointments under the Non-Insured Health Benefits (NIHB) Medical Transportation Policy. It serves Six Nations band members—on and off reserve—as well as other First Nations individuals of all ages. Operating seven days a week, the program offers morning, afternoon, and evening service and is supported by independently contracted drivers and three wheelchair-accessible vans.

Key Services:

- Medical Transportation

Successes:

- New Office Location: 1830 Sixth Line, Unit 3
- Program Expansion: Funding received, and third accessible van acquired

MENTAL HEALTH AND ADDICTIONS

The Mental Health & Addictions Team offers comprehensive support to members and residents of Six Nations of the Grand River Territory, focusing on mental health and substance use issues. Through a range of services, the team aims to provide education, awareness, and personalized care to individuals, families, and the community. The goal is to address both substance use and mental illness in a way that fosters healing, understanding, and long-term recovery.

Key Services:

- Case Management: Comprehensive care coordination for individuals.
- EPI (Early Psychosis Intervention) Nurse: Specialized support for early psychosis identification and management.
- Child & Youth Mental Health and Addictions Navigator: Tailored support for younger individuals facing mental health and substance use challenges.
- Community Education & Outreach: Promoting awareness and education on mental health and addiction topics.
- Psychiatric and Addictions Medicine Assessments: Professional assessments for mental health and addiction issues.
- Supportive Housing: Assistance with housing for individuals in need.
- Counselling: Therapeutic support for individuals dealing with mental health and addiction struggles.
- Grief Recovery: Support services to help individuals cope with and process grief.
- Relapse Prevention: Ongoing support and strategies to prevent relapse for those in recovery.
- Support Groups: Peer-led groups focused on healing, support, and shared experiences.
- Crisis Response Line: Immediate support available for individuals in crisis situations.

Successes:

- Zero Waitlist: The program had no waitlist for services during the 2024/2025 fiscal year, ensuring immediate access to care.
- New Providers: After the retirement of a long-time psychiatrist, the program successfully onboarded Dr. Ashley Johnson as a new psychiatrist and Dr. Tosh Mizzau as an Addictions Medicine Physician, expanding the team's expertise.
- Continued Program Availability: Successful ongoing operation of key programs, including group therapy, relapse prevention, grief recovery, and life skills development, with consistent participation.

Barriers:

- Office Space Shortage: A decrease in available office space for staff has impacted the team's ability to meet the needs of clients and has required creative solutions to manage the workspace.

MENTAL WELLNESS SYSTEMS COORDINATOR

Provides systems-level support to the Mental Wellness Team, working to improve client pathways and ensure seamless transitions across mental wellness services, both within and outside Health Services. No direct client services are offered.

Successes:

- Core training list developed to standardize staff knowledge and skills.
- Creation of decolonized policies for use within the portfolio and potentially department-wide.

Barriers:

- Limited transparency and siloed communication across systems
- Insufficient funding to meet growing service demands.

NUTRITION SERVICES

Provides ongoing nutrition support and programming, empowering individuals to achieve their nutrition goals and improve health outcomes throughout their lifespan.

Key Services:

- Nutrition counseling
- Cooking classes
- Nutrition workshops and education
- Prenatal programming

Successes:

- Incorporated Haudenosaunee foods into Jay Silverheels Complex and Iroquois Lodge cooking classes
- Strengthened cross-program collaboration on the importance of nutrition.

Barriers:

- Staff vacancies limiting program support (e.g., cooking classes)

SENIOR SUPPORT HUB

The Senior Support Hub serves Six Nations band members over the age of 55, providing advocacy, dementia care, home visits, and day programming. The Hub also organizes events and programming designed to encourage social connection and improve the overall well-being of seniors in the community.

Key Services:

- **Advocacy Work:** Assisting seniors with various needs, including navigating healthcare and community resources.
- **Dementia Care Services:** Providing specialized support for seniors with dementia and their families.
- **Home Visits:** Ensuring seniors receive personalized care and support in their homes.
- **Navigating Funding:** Helping seniors access funding for healthcare and services.

Successes:

- The Senior Support Hub has hosted well-attended community events:
- Super Bowl Event (January 2025): 160+ participants.
- Honoring the Elders Event (March 2025): 150 participants.

Barriers:

- **Space Limitations:** The Senior Support Hub faced space constraints in 2024, but has now moved to a new building, alleviating this challenge.



SIX NATIONS COMMUNITY PARAMEDICS

Six Nations Community Paramedics deliver community-based, non-emergency health care by certified paramedics operating in expanded roles beyond traditional emergency response. Working collaboratively with public health and primary care providers, they support underserved and at-risk populations within Six Nations and New Credit, helping patients remain safely at home and engaged in their care.

Key Services:

- In-home assessments and monitoring for chronic conditions (CHF, COPD, Diabetes)
- Emergency orders for COPD/CHF exacerbations
- Hospital discharge support
- Remote patient monitoring
- Point-of-care blood draws and urinalysis
- Immunizations (Influenza, COVID-19)
- Blood sugar monitoring support
- Lab requisition fulfillment
- Wound assessments and acute fluid therapy
- Referrals to allied services
- Advocacy for NIHB medical supplies coverage

Successes:

- Successfully transitioned to a new EMR system
- Launched preliminary program evaluation for future improvements

Barriers:

- Lack of wage parity with neighboring services
- Inconsistent support services within the community
- Limited awareness and understanding of the program's scope

SIX NATIONS PARAMEDIC SERVICES

Six Nations Paramedic Services provide 24/7 emergency medical response and inter-facility transfers for Six Nations and surrounding areas. Staffed by Advanced and Primary Care Paramedics (all IV therapy trained), the service operates under Ontario Ministry of Health regulations, the Ambulance Act, and Coroner's Act, with a focus on high-quality, respectful, and confidential patient care.

Key Services:

- 24/7 Advanced Care Paramedic Ambulance Responses
- Special Event Medical Coverage
- Community Paramedic Program

Successes:

- Added a 12-hour shift, achieving coverage of 3 fully staffed, 24-hour Advanced Care ambulances
- Hired 4 permanent Superintendents

Barriers:

- Lack of pay equity with neighboring services
- Insufficient number of spare ambulances; long wait times (2–3 years) for new vehicle delivery despite ongoing advocacy

STUDENT NUTRITION PROGRAM

Supports the health and well-being of students by providing access to nutritious and culturally appropriate food. The program aims to improve academic performance, enhance concentration, and reduce food insecurity among students in both elementary and secondary schools.

Key Services:

- Nutritious meals and snacks for students in 7 elementary schools on Six Nations and 7 high schools in surrounding towns.

Successes:

- Successful grant applications allowed expansion of operations and increased meal service
- Incorporation of more culturally appropriate foods
- Positive feedback from students who express appreciation for the meals.

Barriers:

- Rising food insecurity has led to a greater demand for meals, exceeding program capacity
- Increased number of students arriving without lunches, placing additional pressure on the program
- Insufficient staffing to meet growing demand for meal preparation and coordination.

THERAPY SERVICES

The Therapy Services program offers a variety of therapeutic services aimed at supporting community members in achieving improved health, wellness, and functional independence. These services include Occupational Therapy, Speech Services, Physiotherapy, and Kinesiology. The program is designed to help clients overcome functional challenges and optimize their daily living, mobility, and communication skills.

Key Services:

- **Occupational Therapy:**
 - Environment and safety assessments
 - Body mechanics education (lifting/carrying techniques)
 - Energy conservation and pain management strategies
 - Mental health rehabilitation and life skills development
 - Training in activities of daily living (ADLs)
 - Use of assistive devices and adaptations
 - Assistance in accessing funding programs (ADP, RRAP, NIHB)
- **Speech Services:**
 - Assessment and management of speech and language difficulties, feeding/swallowing issues
 - Goal setting with families and caregivers
 - Development and monitoring of care plans
 - Consultations, individual, or group therapy in clinic or at home
 - Collaboration with a multidisciplinary team including physicians, nurses, dietitians, etc.
- **Physiotherapy:**
 - Therapeutic exercises and hands-on manual therapy techniques
 - Posture and gait retraining
 - Management of sprains, strains, and physical complications of cancer
 - Assistance in recovery post-surgery and managing conditions like arthritis and neurological disorders
 - Women's health care, including pre/post-natal care
- **Kinesiology:**
 - Therapeutic exercises and physical activity programming (e.g., Bike the Rail Trail, Falls Prevention, Morning Spark)
 - Educational programs on health conditions and wellness
 - Promoting community involvement through wellness activities.

Successes:

- The program continues to provide culturally responsive services in collaboration with community agencies and families.
- It supports early identification and intervention for individuals, helping improve and optimize their overall functioning.
- The team remains dedicated to helping clients achieve functional independence through individual sessions and group programs.

Barriers:

- Staffing vacancies have impacted the delivery of services, resulting in some delays in care provision.

TSI NÓN:WE IONNAKERÁTSTHA - MATERNAL AND CHILD CENTRE

Provides comprehensive care for expectant families during pregnancy, birth, and the postnatal period, with additional support for breastfeeding, fertility awareness, and child health. Indigenous Midwives offer primary care during labor and delivery, either at home or in the clinic, and provide non-clinical support for high-risk pregnancies in the hospital.

Key Services:

- Primary midwifery care (pregnancy, delivery, and up to 6 weeks postnatally)
- Breastfeeding support
- Well-woman testing and STI testing
- Fertility awareness training and prenatal classes
- Mom & Tots sessions

Successes:

- Increased demand for prenatal classes and out-of-hospital births
- Addition of one full-time Indigenous Midwife and four apprentices to meet growing demand
- New Supervisor at the Birthing Centre to oversee non-midwifery-based programs.

Barriers:

- Limited midwifery care eligibility due to increased demand, restricting care to low-risk pregnancies
- Unable to provide care for women choosing hospital births without medical indication.

STATS AT A GLANCE

ANIMAL WELLNESS

- Animals Serviced (Clinic): 460 cats and dogs
- Spay/Neuter Clinic: 130 dogs and cats
- Pop-up Pet Supply Giveaway: 144
- Emergency Dog Food Assistance: 473
- Stray Animals (Cats/Dogs): 221
- Wellness Checks: 3
- Traps Used: 32
- Dog/Cat Bites: 28
- Wildlife Encounters: 3
- Surrendered Animals: 35
- Food Donation Pickups: 12

CRISIS HUB

- Crisis Calls Responded To: 698 (telephone, walk-in, mobile, at Six Nations Police request)
- New Referrals Made: 106

DENTAL SERVICES

- New referrals: 183
- Total encounters: 1,553

EGOWADIYA'DAGENHA'

April - June 2024:

- 39 days of programming
- 12 registered participants
- 2 participants referred to additional services
- 103 attended May Community Day (Open House)
- 25 attended May Fishing Derby

July - August 2024:

- 40 days of programming
- 14 registered participants
- 3 participants referred to additional services
- 2 participants completed one full year of programming
- Overdose Awareness event: 275 attendees
- August Kids Day: 69 attendees

Fall Cycle (Sept - Dec 2024):

- 39 days of programming
- 14 registered participants / 7 completed cycle
- 5 participants completed 1 full year of programming
- Medicine Pick & Suicide Prevention Event: 215 attendees
- November Alumni Dinner: 60 attendees

Winter Cycle (Jan - Mar 2025):

- 45 days of programming
- 15 registered participants
- 3 referrals to additional services
- March Kids Day (Tree Tapping): 25 attendees

STATS AT A GLANCE

JORDAN'S PRINCIPLE

Direct Services:

- 10 direct services offered, with over 1,000 instances of service provided across all programs.

Health Education & Community Programming:

- 1,700+ children and youth reached through educational and community programs.

Jordan's Principle:

- 6,789 payables completed.
- 592 referrals received.
- 1,858 products/services requested.
- 1,591 products/services pending funding decisions (as of March 31, 2025).
- 1,110 open budget lines (as of March 31, 2025).
- 2,700+ active cases.

HEALTH PROMOTION

- Program Participants Reached: 2,916
- Services Provided to Community Members: 4,114
- Community Members Reached at Events: 2,598
- Community Members Reached through Education and Outreach: 2,179

IROQUOIS LODGE

- Respiratory Outbreaks: 3
- Ministry Inspections: 7
- Falls: 68 total
- Wounds (New): 73 total
- Wounds (Healed): 191 total
- Hospital Transfers: 39 total
- Hospital Admissions: 18 total
- Deaths: 11 total
- Admissions: 14 total
- Medication Incidents: 58 total

FAMILY HEALTH TEAM

- Appointments: 12,368
- Seen: 10,917
- No-Show: 952
- Intakes: 247

HARM REDUCTION OUTREACH TEAM

- Naloxone Kits Distributed: 1,136
- People Trained in Naloxone and Overdose Response: 601
- Individuals Reached Through Outreach: 4,905
- Workshops Delivered by Mental Wellness Educator: 55 workshops (690 service providers, 588 community members).

HOME AND COMMUNITY CARE

- Client Service: 982 community members served
- Client Visits: 82,150 total visits
- Staff: 78 job positions funded by federal and provincial governments
- Operating Schedule: 365 days a year, 7 days a week

STATS AT A GLANCE

MENTAL HEALTH AND ADDICTIONS

- Total Clients Served: Approximately 450 clients supported by Case Managers, Nurses, and Counsellors.
- Monthly Group Participation: About 90 participants per month in various support groups, including Relapse Prevention, Wellbriety, Grief Recovery, Life Skills, and Elder's Craft Groups.

SENIOR SUPPORT HUB

(As the Senior Support Hub is a newly formed team, stats started being recorded for the team in January 2025).

January

- Caseload: 114
- New referrals: 11
- Programs: 6
- Total program participants: 39

February

- Caseload: 119
- New referrals: 22
- Programs: 7
- Total program participants: 42

March

- Caseload: 125
- New referrals: 16
- Programs: 7
- Total program participants: 58

April

- Caseload: 77
- New referrals: 27
- Programs: 6
- Total program participants: 35

TSI NÓN:WE IONNAKERÁTSTHA - MATERNAL AND CHILD CENTRE

- Prenatal Care Appointments: 966
- Postpartum Appointments: 667
- Births Assisted: 143
- Families Supported (HBHC Program & Six Nations Birthing Centre): 271

MEDICAL TRANSPORTATION

- Total Drives Completed: 14,675
- Client/Clinic Cancellations: 1,123
- No-Show Cancellations: 425

NUTRITION SERVICES

- New referrals: 488
- Total encounters: 1,147
- Programs delivered: 31
- Participants: 267

COMMUNITY PARAMEDICS

- Patients enrolled: 115
- Total in-person visits: 2,052

PARAMEDIC SERVICES

- Total Calls: 2,540

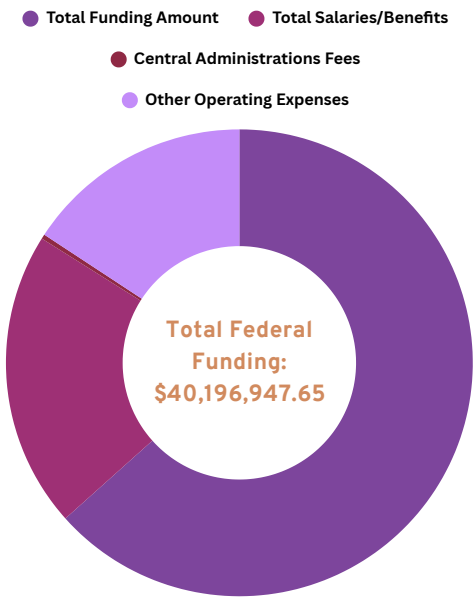
STUDENT NUTRITION PROGRAM

- Meals Served (Elementary Students): 13,976
- Meals Served (High School Students): 9,139

THERAPY SERVICES

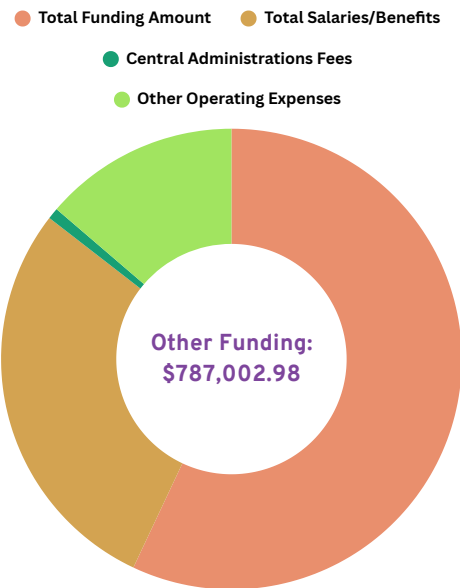
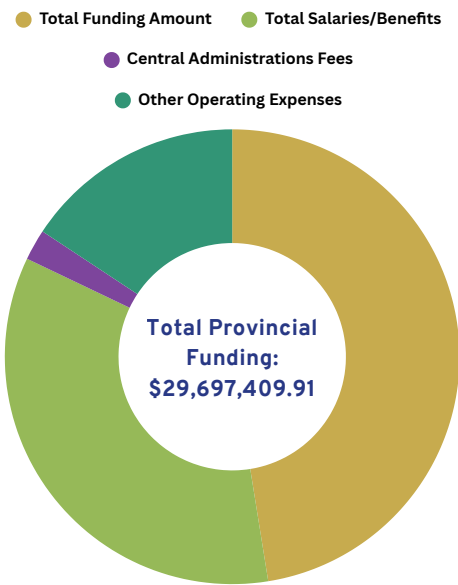
- New Referrals: 600
- Total Clinical Encounters: 4,156
- Number of Programs Offered: 63
- Number of Participants: 426

FINANCIALS



Total Salaries/Benefits: \$13,034,293.91
Total Number of Programs: 23
Central Admin Fees: \$2,342,888.08
Other Operating Expenses: \$9,987,354.25
Total Number of Programs: 23

Total Funding Amount: \$29,697,409.91
Total Salaries/Benefits: \$18,179,028.41
Central Administrations Fees: \$1,155,189.80
Other Operating Expenses: \$8,247,693.57
Total Number of Programs: 34



Total Funding Amount: \$787,002.98
Total Salaries/Benefits: \$393,403.92
Central Administrations Fees: \$10,863.60
Other Operating Expenses: \$189,453.00
Total Number of Programs: 6

YERIWAHRON:KAS (THEY HEAR THE MATTERS)

Do you know about **YERIWAHRON:KAS** (THEY HEAR THE MATTERS)?

To share concerns and
complaints about SNGR's
programs, services, and
unmet needs, please fill
out a form on the SNGR
App or contact:

Joe Martin
snyeri@sixnations.ca
(519) 754-7685



DEPARTMENT LISTING

Program	Phone Number
Animal Wellness	519-445-4818
Birthing Centre	519-445-4922
Child & Youth Health	519-445-4983
Crisis Hub	226-446-9902
Dental Services	519-445-2221
Diabetes Wellness	519-445-2226
Drug Strategy Coordinator	548-328-2038
Egowadiya'dagenha' Program	519-445-1664
Family Health Team	519-445-4019
Gané Yohs Community Health Centre	519-761-9053
Health Administration	519-445-2418
Health Promotion	519-445-2809

Program	Phone Number
Healthy Babies Healthy Children	519-445-4922
Home and Community Care	226-446-1328
Indigenous Mental Wellness Coordinator	226-388-3705
Iroquois Lodge	519-445-2224
Life Promotion	519-445-2809
Medical Transportation	519-445-0410
Mental Health & Addictions	519-445-2143
Palliative Care	519-445-4481
Paramedic Services	519-445-4000
Senior Support Hub	519-445-4481
Sexual Health	519-445-2672
Therapy Services	519-445-4779
Traditional Medicine Program	226-387-0775

**Six Nations Department of Well-Being
White Pines Wellness Centre
2nd Floor
1745 Chiefswood Road
Ohsweken, Ontario N0A 1M0
Website: www.snhs.ca
Tel: (519) 445-2418
Fax: (519) 445-0368**

f @SixNationsDepartmentofWellBeing

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